



## **Terms and Conditions**

### **Registration for the BSCRS 2021 Spring Meeting, Saturday 11<sup>th</sup> of September**

The following Terms & Conditions apply to registration for the BSCRS 2021 Spring Meeting. Please read these carefully before registering through the conference registration website. We suggest you print a copy for future reference.

#### **Confirmation**

Upon completion of your online registration, you will be sent a confirmation by email. The confirmation and all other communication with regards to the BSCRS 2021 Spring Meeting, is sent to the email address provided upon registration. Further information on how to access the virtual event will be provided closer to the event dates.

#### **Registration Fee**

All fees are referred to in EUR and are excluding 21% Belgium VAT. Registration fees for the BSCRS 2021 Spring Meeting vary according to the registration categories. The different fees are shown on the [registration website](#).

The registration fee for participants includes:

- Admission to all sessions
- Availability of all Virtual Spring Meeting content for “on-demand” viewing during the time set by the organizers

#### **Resident**

The registration category “resident” is defined as trainee, fellow or resident under the age of 35 for a maximum of 5 consecutive years. Upon registration they must upload a verification letter from their employer.

#### **Terms of payment**

Payment of the online registration fee is by credit card only (secured online payment system accepting VISA, AMEX and MasterCard). All registration fees referred to are in EUR, and payment must be made In EU. Full payment is due at the time of registration.

In case of rejected online credit card payment, the delegate is recommended to log into the registration system and try to process the payment again. Should the trouble with the payment persist, the participant is advised to contact the credit card issuer/bank first and check if online transactions are not disabled on the credit card. Afterwards, the registration can be processed again. Online payments service provider: Ingenico

Confirmation of your credit card payment, along with registration confirmation, will be made available immediately after the payment, not only via email but also by being notified by an on-screen message.

If you have trouble finalizing the payment please send an email to: [bscrs-events@mci-group.com](mailto:bscrs-events@mci-group.com).

#### **Invoice**

Only digital versions of invoices will be send to participants upon completion of the online registration. The invoice will be issued using the contact details provided on the registration form, so please make sure you have provided us with the correct information.

#### **Cancellation of BSCRS 2021 Spring Meeting Registration**

In the event of cancellation, written notification must be send by email to [bscrs-events@mci-group.com](mailto:bscrs-events@mci-group.com).

Cancellations before or on **Friday, 13<sup>th</sup> of August, 2021 (23.59 CEST)** will be refunded minus a 50% cancellation fee. After this date no refunds are made.



Registration replacement requests should be sent in writing to [bscrs-events@mci-group.com](mailto:bscrs-events@mci-group.com) before or on **Friday, 20<sup>th</sup> of August, 2021 (23.59 CEST)** and can be accommodated at no costs until the above mentioned date. After this date registration replacement requests will not be accepted, and the cancellation policy will apply.

#### **Modification and Cancellation of the BSCRS 2021 Spring Meeting**

BSCRS 2021 Spring Meeting organizers reserve the right to modify the Virtual BSCRS 2021 Spring Meeting program, which is published as an indication only.

In the event of cancellation of the Virtual BSCRS 2021 Spring Meeting, at any time, as a result of any event of “force majeure” or for other reasons that are beyond the control of BSCRS the participant shall waive any claim for damages or compensation except the amount paid for registration after deduction of actual expenses incurred in connection with the event and there shall be no future liability for either party.

#### **Use of Materials**

You agree not to reproduce, copy, or translate the Virtual BSCRS 2021 Spring Meeting materials or create derivative works from them or modify them or in any way commercially exploit them without our prior written consent.

#### **Photos and Videos**

Registration or attendance at, or participation in the BCRS 2021 Spring Meeting and BSCRS's other activities constitute an agreement by the registrant or attendee to consent to BSCRS's use and distribution (both now and in the future) of the registrant's or attendee's image, video or voice recording in marketing materials, photographs, videotapes, electronic or digital reproductions, website content, and audio recordings of such events and activities and to waive any right to compensation or remuneration for the use of such images or voice recordings.

#### **Disclaimer and “Force Majeure”**

BSCRS and MCI do not accept liability for any damages or costs in the event of Internet connection disruption, network disruption and costs incurred as a result of “force majeure”. “Force majeure” reasons include but are not limited to: war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, adverse weather conditions, epidemics, pandemics, health risks, fire and closure of airports or airspace.

#### **Data Privacy & Security**

The European General Data Protection Regulation (EU GDPR) entered into force as of 25 May 2018 and involves some additions to data protection. BSCRS and MCI, take your privacy very seriously and perform their activities and services in compliance with GDPR requirements.

You can view the applied Privacy Policy [here](#).

#### **Responsibility**

The participant acknowledges that he/she/they has no right to lodge damage claims against the organizers should the holding of the event be hindered or prevented by unexpected political or economic events or generally by force majeure, or should the non-appearance of speakers or other reasons necessitate program changes. With registration, the participant accepts this proviso.

#### **Governing Law**

Any dispute resulting from the above terms and conditions will be subject to Belgian law, and by accepting these terms you are submitting yourself to the exclusive jurisdiction of the courts of Belgium.

#### **Code of Conduct**

BSCRS and MCI Benelux SA are committed to enabling virtual events at which everyone can participate in an inclusive, respectful, and safe environment. We value each member and want all guests to have an enjoyable and fulfilling experience. Accordingly, we expect all attendees to show respect and courtesy to other people. All communication



should be appropriate for a professional audience, including people of different backgrounds. Event members are solely responsible for their actions.

### **Disclaimer**

We believe that our different identities make us powerful as a community and organize the work of our teams accordingly. However, part of the content at virtual events is user-generated, and you may find other delegates' or participants' communications, graphics, audio files or additional information inappropriate, offensive, harmful, inaccurate, dishonest, misleading, and/or deceptive. In this case, please, report an incident as described below.

### **Behavior**

We ask that in interest of open and honest participation, you:

1. Behave in a way as to create a safe and supportive environment for all virtual event participants, including the organizers, moderators, attendees and speakers, and via all communication channels, including the live stream, break out discussions and social media.
2. Commit to a respectful curiosity, open-minded participation, and a positive, inclusive attitude, having empathy and tolerance for people who may not share your opinion and understand how your views might impact other people. Please, don't engage in any form of harassing, offensive, abusive, discriminatory, derogatory or threatening speech or behavior, including (but not limited to) relating to race, gender, gender identity and expression, national origin, religion, disability, marital status, age, sexual orientation, physical appearance or other protected category.
3. Comply with the instructions of the moderator and any virtual event staff.
4. Do not make use of mechanisms, software, or scripts in connection with the use of the platform or any action which is likely to impair the functionality of the platform, in particular, to overburden it.
5. Comply with all applicable laws.

### **Consequences**

Breaches of this Code of Conduct may result in disqualification from participating in the registered event but also future live and virtual events.

### **Reporting an incident**

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact the organizer by email [bscrs-events@mci-group.com](mailto:bscrs-events@mci-group.com)

Thank you for helping us make this a welcoming and friendly environment for all